

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Okita et al.

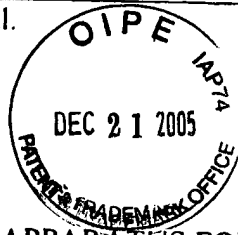
Serial No.: 09/557,334

Filed: 4/24/2000

Title: METHOD AND APPARATUS FOR  
EXTENSIBLE REAL-TIME  
WORKFLOWS

Attorney Docket No.: 02365.P0013

Assistant Commissioner for Patents  
Washington, D.C. 20231



Group Art Unit:

2756

Examiner:

**INFORMATION DISCLOSURE STATEMENT**

This Information Disclosure Statement is submitted:

- ☒ under 37 CFR 1.97(b), or  
(Within three months of filing national application; or date of entry of international application; or before mailing date of first office action on the merits; whichever occurs last)
- ☐ under 37 CFR 1.97(c) together with either a:
  - ☐ Certification under 37 CFR 1.97(e), or
  - ☐ a \$240.00 fee under 37 CFR 1.17(p), or  
(After the CFR 1.97(b) time period, but before final action or notice of allowance, whichever occurs first)
- ☐ under 37 CFR 1.97(d) together with a:
  - ☐ Certification under 37 CFR 1.97(e), and
  - ☐ a petition under 37 CFR 1.97(d)(2)(ii), and
  - ☐ a \$130.00 petition fee set forth in 37 CFR 1.17(i)(1).  
(Filed after final action or notice of allowance, whichever occurs first, but before payment of the issue fee)
- ☒ Applicant(s) submit herewith Form PTO 1449-Information Disclosure Citation together with copies, of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56.

Some of the cited references were printed from Internet web pages. The actual publication dates therefore could not be determined.

The relevance of the attached references is that this is the closest art of which Applicant is aware. Applicant submits that the above references taken alone or in combination neither anticipate nor render obvious the present invention. Consideration of the foregoing in relation to this application is respectfully requested.

It is requested that the information disclosed herein be made of record in this application.

Respectfully submitted,

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D.C., 20231

Date of Deposit: 10/24/2000

Typed Name: Bruce A. Johnson

Signature: B. Johnson

B. Johnson

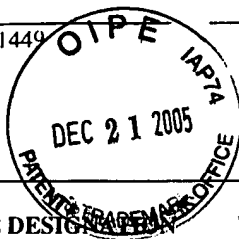
Bruce A. Johnson  
Attorney for Applicant(s)  
Reg. No. 37361

Date: 10-24-00

Telephone No.: 512-858-1218



FORM PTO-1449



ATTY. DOCKET NO. 02365.P0013

SERIAL NO. 09/557,334

APPLICANT Okita et al.

FILING DATE 4/24/2000

GROUP 2756

## REFERENCE DESIGNATION

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS
	5,799,297	Aug. 25, 1998	Goodridge et al.		
	5,940,804	Aug. 17, 1999	Turley et al.		

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLAS	TRANSLATION	
						YES	NO

## OTHER REFERENCES (including Author, Title, Date, Pertinent Pages, etc.)

	Edify, "How EWF Works", Date Unknown, 4 pages, <a href="http://www.edify.com/customer/edify_products/how_ewf_works.html">http://www.edify.com/customer/edify_products/how_ewf_works.html</a>
	FileNET, "Visual Workflow", Date Unknown, 6 pages <a href="http://www.filenet.com/Products/visualWrkflw/Visual_WorkFlo.pdf">http://www.filenet.com/Products/visualWrkflw/Visual_WorkFlo.pdf</a>
	InConcert, Inc., "InConcert v3.6 Product Data Sheet", Date Unknown, 6 pages <a href="http://www.inconcert.com/products/inconcert36/datasheet.html">http://www.inconcert.com/products/inconcert36/datasheet.html</a>
	Aspect Communications, "Aspect Customer Self Service", Date Unknown, 3 pages <a href="http://www.aspect.com/products/portal_apps/css/css.htm">http://www.aspect.com/products/portal_apps/css/css.htm</a>
	InterVoiceBright, "InVision Application Development Environment", Date Unknown, 2 pages <a href="http://www.intervoice.com/products/solutions/pdf/gen-ivsn.pdf">http://www.intervoice.com/products/solutions/pdf/gen-ivsn.pdf</a>
	InterVoiceBright, "InVision - Advanced Call Flow Development Tool", Date Unknown, 1 pages <a href="http://www.intervoice.com/products/solutions/development/invision.html">http://www.intervoice.com/products/solutions/development/invision.html</a>
	Prima, "OPUS Maestro - Technology Facilitator", Date Unknown, 4 pages <a href="http://www.prima.ca/english/products/OpusMaestro_overview.htm">http://www.prima.ca/english/products/OpusMaestro_overview.htm</a>
	Prima, "OPUS Composer - The Ideal Tool for Rapidly Creating Highly Adaptive Interactive Communications Server", Date Unknown, 3 pages <a href="http://www.prima.ca/english/products/OpusComposer.htm">http://www.prima.ca/english/products/OpusComposer.htm</a>
	Brooktrout Software, "Show N Tel Features", Date Unknown, 2 pages <a href="http://www.brooksoft.com/pages/products/show_n_tel/features.html">http://www.brooksoft.com/pages/products/show_n_tel/features.html</a>

EXAMINER

DATE CONSIDERED